



CUSTOMER REPAIR NOTICE

Customer Name: _____

Address: _____

Contact Phone: _____ Product Serial Number: _____

Product Description: _____

Description of problem encountered or work required: _____

Please read the following information carefully:

The repair of your goods may result in the loss of any user stored data. Please ensure that before submitting your goods that you have made a copy of any data saved on your goods. User generated data may include; dive logs and stored dive data.

Customer Signature: _____ Date: _____

Please be aware there is a voluntary software update currently in place for all Suunto D series computers.

Please indicate if you want these upgrades to take place when you return your computer.

YES I want the Upgrade **NO** I don't want the Upgrade

If you require any more information on the upgrade please speak to your Authorized dealer.

Please fill this form in (attach PROOF OF PURCHASE) and return to Pro Dive Cairns.

**CHECKLIST FOR RETURNING SUUNTO PRODUCT FOR REPAIR AND WARRANTY SERVICE**

- Fill out a Customer Repair Notice.

- Attach a Proof of Purchase (receipt) for all warranty claims.

- Include a brief description of problem or work required (on Customer Repair Notice).

- All Suunto watches need to be wrapped in Bubble wrap and placed into a reasonable sized cardboard box. (Include the Repair Notice and Proof of Purchase).

- Send to:

PRO DIVE CAIRNS
CORNER GRAFTON & SHIELDS STS
CAIRNS QLD 4870

Regards,

Service Department
Pro Dive Cairns